

Dear Greenspring Pediatric Dentistry family,

We hope this letter finds you and your family in good health. We have been closely following recommendations from the U.S. Center for Disease Control, American Dental Association, as well as the MD State Board of Dentistry. We have missed you and have been preparing for our return, ensuring that, as always, we adhere to the highest levels of infection control and safety.

As best as possible, we are going to try and maintain "social distancing" between patients. To this end, we will be spacing out appointments and removing some seats in the waiting area. In the short term, there may be fewer appointment times available. While we remain committed to your family's safety and providing a great dental experience for your child, please understand that we have had to implement some changes.

For your child's safety, you may see that our waiting room will no longer offer magazines, coffee, and toys since those items are difficult to clean and disinfect.

All visitors will be required to wear their own face covering.

Only one adult may accompany each patient to an appointment, unless an additional aide or assistant is required.

Arrive as close to your appointment time as possible. If you arrive more then 15 min early, please text or call the office to let them know you are here and wait in your car until asked to come in.

We have implemented strict screening of our patients and visitors prior to appointments with temperature measuring and triage questions. Our staff will adhere to similar protocols.

Our staff will be wearing additional protective equipment, in order to comply with ADA recommendations, but please know that behind the masks and face shields are still the same warm and friendly faces looking forward to giving your child an "air high five."

If your child had an appointment that needed to be rescheduled and you did not make another appointment, please call our office at 410-484-4401 or email us at info@greenspringpediatricdentistry.com to make an appointment.

We want to thank you in advance for your understanding and being our patient. We value your trust and loyalty and look forward to seeing each and every one of your children in the office again.

Thank you from all of us here at Greenspring Pediatric Dentistry.